

## Starting the DiVitas Client

The DiVitas Client should automatically launch itself upon powering on the handheld device. If it does not, press the Nokia Menu button, scroll to the blue Office folder and select [Options](#) > [Open](#). Then, scroll to the DiVitas icon and select [Options](#) > [Open](#).

When the DiVitas Client launches, you may need to enter your user extension and password in the fields. Please contact your system administrator to request this information.

## Answering and Making Calls

Incoming calls ring the handset (unless you set your Presence to *Text only* or *Not available*). Press the green Call button to answer an incoming call.

You can place a call in any of the following ways: (1) Type the number and press the green Call button, (2) go to the DiVitas Contacts screen, select a contact, and then select [Options](#) > [Call from business/mobile number](#).

To hang up, simply press the red End button.

## Changing Presence

By setting your Presence, you control the manner in which others can reach you (i.e. text or voice). By default, you are reachable either way. You can disable your voice availability, text availability, or both.

- When your voice availability is disabled, incoming calls go directly to voicemail.
- When your Instant Messaging (IM) availability is disabled, incoming text messages do not appear in a pop-up window.

You can still make calls and read and send Instant Messages even when your voice Presence or IM Presence are disabled.

## Changing the Personal Message (microblog)

A micro-blog conveys information to other users regarding your whereabouts or status. Your microblog appears on the DiVitas home screen beneath your name. It also appears next to your name on the Contacts screen of other DiVitas users.

To change the default message, simply highlight your name on the home screen and then select [Options](#) > [Personal message](#) > [Select message](#).

You can choose to display one of the following default messages: (1) In the office, (2) In a meeting, (3) Out of the office, (4) On vacation.

If you would like to **replace** one of the default messages with one of your own, select [Options](#) > [Personal message](#) > [Edit message](#). (Note that this will erase that default from the client.)

## Setting up Voicemail

You can set up your voicemail account by recording your name and a personal greeting. To do so, simply dial \*97 from the DiVitas Client, enter your password, press 0 for mailbox options, and then follow the system prompts.

## Cellular Call Handling

You can receive calls through DiVitas software or through your carrier through the native Nokia interface. However, calls received through the native Nokia dialer will not have access to DiVitas features, including handoffs between cellular and WiFi.

## Emergency Call Handling

Emergency calls (e.g. 911 or 112) will first be attempted over the cellular network. If there is no cellular coverage available, then the client will attempt to place the call over WiFi. However, WiFi calls will not provide accurate location information to the emergency dispatcher (especially for off-campus calls), and users would need to provide the emergency dispatcher with their current location. For this reason, when placing emergency calls off-campus, users should not use the DiVitas Client to place the call and should instead identify another phone (landline or cellular) from which to place the call.

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# DiVitas Client v2.7

DOC-QUG-NOK-205c

Supporting  
Nokia E and N Series Phones

## CORPORATE HEADQUARTERS

DiVitas Networks, Inc.

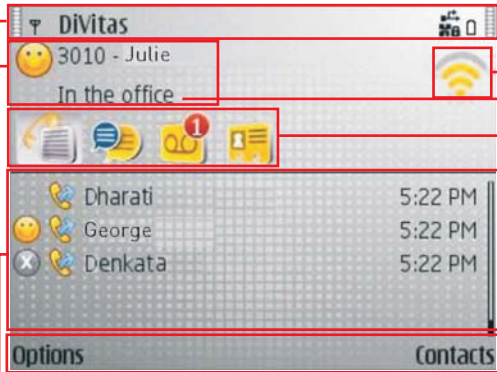
321 Castro Street, Mountain View, CA 94041

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www.divitas.com



# DiVitas Client Interface Home Screen



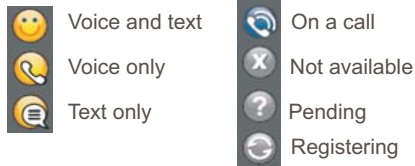
## Recent calls

The most recent dialed (☎), received (☎), and missed (☎) calls. Presence information (voice and text availability) is shown for DiVitas users.

For multiple calls to or from the same number, only the most recent call is shown. To see the individual calls, navigate to the Call Log Screens.

## Presence

Your availability and status are indicated by using one of the following icons:



## Handset status



## Supported Handsets

For a list of currently-supported devices, go to: <http://www.divitas.com/Product-sup-devices.html>

## Important Note:

Screen examples in this guide show the Nokia E71. On other Nokia handset models, the DiVitas Dialer and other screens may appear narrower, and the background color may be different. Despite these minor differences, the DiVitas Client features work as described in this guide.

## Personal Message (microblog)

The Personal Message lets you share information with other DiVitas users regarding your whereabouts or status. You can replace one of the four default status messages with a unique message of your own, for example, "running 5 minutes late." (See reverse side for instructions.)

## Call medium - WiFi or Cell

Icons indicate which call medium (WiFi or cell) is available for new calls, as well as signal strength.



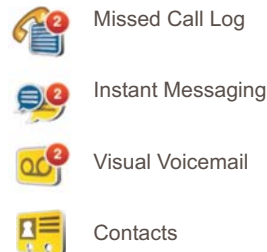
Icons indicate new calls will use WiFi.



Icon indicates new calls will use cellular voice.

## DiVitas Applications and Logs

To navigate to an application or log, highlight its icon to display a tool tip and then press the center select key. Numbers in red indicate missed calls, unread instant messages, or unopened voicemails.



## Options menus

**Options** displays a menu of options that are relevant for the specific screen.

**Contacts** displays the DiVitas Contacts screen, from which you can place a call or send an IM.



## Initiating a call via DiVitas

You can place a call from the DiVitas home screen by typing the number, selecting **Options**, and then selecting one of the following:

**Call > from business number.** This places the call through the DiVitas Server, making it appear as though you are calling from your desk phone extension.

**Call > from mobile number.** This bypasses DiVitas completely and places the call directly through your mobile carrier, making it appear as a personal call from your mobile number.



## Instant Messaging screen

The Instant Messaging screen can be accessed by selecting from the home screen. The Instant Messaging screen lets you chat with other DiVitas users.

To send an Instant Message to a DiVitas "buddy," simply highlight a contact from the DiVitas Contacts screen and then select **Options > Send message**.

When finished typing your message, press the left **Send** soft key to send it on its way.



## Visual Voicemail screen

The Visual Voicemail screen can be accessed by selecting from the home screen.

The Visual Voicemail screen displays voicemail messages in a manner that is similar to an email inbox. The message length appears below each message, along with the date the message was received at the right.

To listen to a new voicemail message, simply highlight the message and then select **Options > Download and play**.



## DiVitas Contacts screen

The DiVitas Contacts screen can be accessed by selecting from the home screen. This screen displays your DiVitas contacts and co-exists with the native Nokia Contacts list.

The DiVitas Contacts screen lets you place a phone call or send an Instant Message by selecting **Options > Call** or **Options > Send message** to perform the respective operations. You can also view all phone numbers for a contact by selecting **Options > View details**.