

PRODUCT BRIEF

DiVitas

Providing Dual-Network Mobile Unified Communications Solutions

Whether inside corporate headquarters or working from the road or home, employees need to be in touch with their colleagues and clients at all times. How can organizations keep their employees connected wherever they may be?

DiVitas Networks, a Gold-level member in the Avaya DevConnect Program, helps organizations deliver mobility to their employees through the DiVitas Mobile Unified Communications (Mobile UC) solution. The dual-network solution provides seamless roaming between Wi-Fi and cellular networks, making users reachable through a single number – their desktop phone extension – any time, any where.

Installed as an overlay on the Avaya Communication Manager and Avaya SIP Enablement Services, the DiVitas Mobile UC solution offers users the same voice and messaging applications found on their desktop unit.

- **Avaya Communication Manager** is an open, scalable, and highly reliable telephony solution that provides centralized call control for a resilient, distributed network of media gateways and a wide range of analog, digital and IP-based communication devices.
- **Avaya SIP Enablement Services (SES)** provides a bridge between Avaya MultiVantage™ applications and a wide range of standards-based user agents, web-based applications and communication devices that creates

a highly scalable, highly reliable SIP communications network for telephony, instant messaging, conferencing and collaboration.

The DiVitas Mobile UC solution consists of two key components: DiVitas Client and DiVitas Server.

- **The DiVitas Client** is installed on a dual-mode (Wi-Fi and cellular) smartphone that emulates an Avaya Communication Manager extension. Users see an icon-driven interface where they can access their deskphone and communication applications such as messaging, contacts and presence on their mobile phone.
- **The DiVitas Server** is installed on the enterprise Avaya network providing an IT-managed mobility service. The DiVitas solution monitors network connections, automatically making roaming decisions between Wi-Fi and mobile networks to maintain optimum voice quality.

Features

With the DiVitas Mobile UC solution, organizations can leverage their Avaya system investment and existing WLAN infrastructure, delivering enhanced productivity and reachability to all their employees. Other features include:

- **Dual Personas** – allows personal calls to be routed through a native cellular number and business calls to be routed through the DiVitas solution
- **Single Number Reachability** – Enables clients and colleagues to reach users through their deskphone extension regardless of the user's location
- **Seamless Roaming** – Automatically roams between Wi-Fi and cellular networks without call interruption
- **Presence** – Allows users to choose their preferred messaging medium of voice or text
- **Secure Instant Messaging** – Provides the option of sending a text message to individuals not available for a voice call

Mobilize your business number and extension

Scroll across to Messaging, Visual Voicemail, or Contacts

Roam across WiFi and cell seamlessly

Click to contact colleagues via their preferred communication mode



The DiVitas Mobile UC solution extends desktop voice and messaging capabilities to mobile handsets for anytime, anywhere access.

- **PBX Functionality** – Extends key PBX capabilities such as abbreviated dialing, hold, transfer and conference to users' mobile handsets
- **IT Management** – Transfers the same rules and policies set on PBX deskphones to mobile handsets
- **Reduced Costs** – Uses Wi-Fi whenever available to help lower cellular expenses
- Cellular: GSM, CDMA, data plan desirable
- WLAN agnostic
- Certified DiVitas server platforms: Dell and HP
- Supported TDM gateways: AudioCodes, Mediatrix, Quintum Technologies
- Supported dualmode smartphones:
 - Symbian: Nokia E51, E61i, E65, E66, E71, E90, N95
 - Windows Mobile: HTC TyTn II, HTC s730
 - HP: HP 900 series

System Requirements

The DiVitas Mobile UC solution is deployed on a certified server attached to the Avaya SES via a SIP trunk interface. System requirements include:

- Avaya Communication Manager v4.0 or later
- Avaya SES v.4.0 or later
- DiVitas Operating System (DVOS) on a certified server
- DiVitas User License on the DVOS
- DiVitas Client License on each certified device
- Deployment options: CPE and hosted

ABOUT DEVCONNECT

The DevConnect Program is a comprehensive set of innovative sales, support, marketing and services programs through which Avaya works with members to develop and promote their products and solutions that interoperate with Avaya solutions.

For more information, visit DevConnect at www.avaya.com/devconnect.

ABOUT DIVITAS

Founded in April, 2005, DiVitas delivers their best-in-class Mobile Unified Communications solution to enterprises and SMBs that need cost effective and reliable mobile communications. Consisting of a server and mobile client, the solution offers dual-mode smartphone users continuous communication through a combination of voice, presence, IM and email. DiVitas Environment Aware Roaming technology helps maintain quality and coverage by automatically monitoring the available networks and seamlessly switching to the least cost network available that meets quality standards. Since bringing the Mobile UC solution to market, DiVitas has added more than 70 customers to their customer base. These customers include top universities and healthcare organizations worldwide as well as G2000 companies.

Headquartered in Mountain View, Calif., DiVitas also has offices in Boston; London; Bangalore, India; Seoul, Korea; and Singapore.

Notable achievements include:

- Red Herring – 100 List of Best Startups in North America, 2008
- Forrester – Hot Companies to Watch in 2008
- InfoWorld – Technology of the Year Award, 2007
- Techworld – Mobile Computing Product of the Year, 2007
- Unstrung – Five Hot Technologies for 2007

For more information, visit www.divitas.com.

ABOUT AVAYA

Avaya delivers Intelligent Communications solutions that help companies transform their businesses to achieve marketplace advantage. More than 1 million businesses worldwide, including more than 90 percent of the FORTUNE 500®, use Avaya solutions for IP Telephony, Unified Communications, Contact Centers and Communications Enabled Business Processes. Avaya Global Services provides comprehensive service and support for companies, small to large.

For more information visit the Avaya Web site: <http://www.avaya.com>.

For more information on how Avaya Intelligent Communications can take your enterprise from where it is to where it needs to be, contact your Avaya Client Executive or a member of the Avaya Authorized BusinessPartner program, or visit “Do Your Research” at www.avaya.com.